



HOME
PROTECTION
PLAN

COLDWELL
BANKER

Protection from unexpected repair expenses.

Your home is probably your most valuable asset. That's why you protect it with homeowner's insurance.

But what about the items not covered by insurance: a water heater failure... a dishwasher breakdown...an electrical problem?

Sensible protection against unexpected repair costs.

Your home systems and appliances won't last forever. **In fact, the average life expectancy of nine critical home systems and appliances is 13 years, and the likelihood of failure in a given year is 68%.¹**

You can protect yourself against many of these financial risks with a **Coldwell Banker[®] Home Protection Plan**, administered by American Home Shield (AHS).

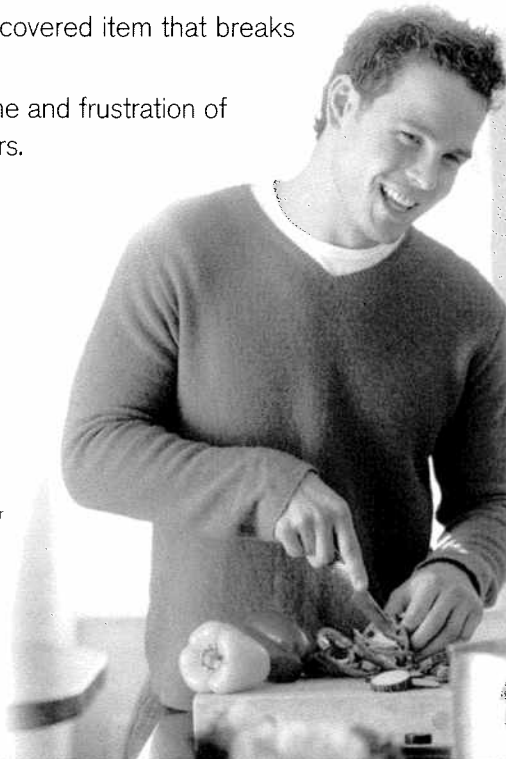
- Covers most home systems and appliances.
- Pays for repair or replacement of any covered item that breaks down due to normal wear and tear.*
- Can save you much of the expense, time and frustration of dealing with covered, unexpected repairs.

¹ *Home Repair and Remodel*, Marshall & Swift LP, 2004

² Consumer Expenditure Survey 2002, U.S. Census

³ Unpublished tabulations from the 2005 National Association of REALTORS[®] Member Profile

* Not all home systems and appliances are covered. Please read the enclosed contract that details specific coverages, exclusions, and limitations. A trade service call fee applies to the initial visit by a technician for each covered trade. Additional charges may apply to some repairs and replacements. AHS may provide cash back in lieu of repair or replacements in the amount of AHS's actual cost to repair or replace such item, which at times may be less than retail pricing. System and appliances: a) will be replaced with units having comparable features, not necessarily the same dimension, color, and/or brand; b) must be in good working condition on the effective date of contract; c) designated by the manufacturer as commercial are not covered. Improper maintenance of any covered system or appliance may result in denial of coverage for lack of maintenance. Refer to contract for state specific cancellation provisions.



When it breaks, **call us.**

It's that simple. When a covered item breaks down due to normal wear and tear, we will send a pre-screened contractor to your home to solve the problem.

Affordable coverage that could save you thousands of dollars.

Homeowners spend an average of \$900 each year to repair home systems and appliances.² The cost for just one appliance or systems repair can range from \$65 to \$2,000, and replacement costs average \$1,319.¹ But, with an AHS Home Warranty, you reduce the risk of these high costs.

- Whether you're selling or buying, you benefit from the financial protection of an AHS Home Warranty.
- You pay a low trade service call fee for covered repairs or replacements.*
- The affordable AHS Home Warranty cost you pay now can protect you from many budget-breaking, covered repair expenses later.

Reliable service from pre-screened contractors.

You can count on service from AHS – all with just one phone number. We'll take care of all the arrangements to get your problem solved to your satisfaction.

- Call AHS 24 hours a day, 365 days a year for a service request – we handle the rest. An authorized service contractor will contact you to schedule a mutually convenient appointment during normal business hours.
- We handle over 5.7 million service calls per year – an average of over 15,000 each day.
- We regularly monitor our contractors against our top-quality standards.



AHS is the **right choice** in case things go wrong.

- AHS founded the home warranty industry in 1971 and today covers more homes than any other provider.
- AHS is recommended by REALTORS® over twice as often as the nearest competitor.³
- AHS is a ServiceMaster Company, America's leading provider of service brands for residential and commercial customers.

The American Home Shield Guarantee

American Home Shield guarantees that all approved, covered service repairs will be completed to your satisfaction. If for any reason you are not satisfied with the service received, we will work with you until you are satisfied or we will refund the amount of the trade service call fee.

